



Cayuga
HEALTH



Your Partner for a Healthy Community

COVID-19 SAMPLING SITE



Pre-registration by
appointment required at:
cayugahealthsystem.org

For help with appointment
registration call 607-319-5708



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How will I know my test result?

If you gave permission at registration to receive your result via email, your result should come to the email address provided. You can also access your result through the:

- Cayuga Health Patient Portal online at: mycayugahealth.cayugamed.org
- Cayuga Health Call Center at: **607-319-5708**

What do I do if I am positive?

- You should receive a text message and/or phone call from the NYS Department of Health Contact Tracing to review isolation guidance
- For more information, visit the TCHD website, tompkinscountyny.gov/health or the NYS DOH website, coronavirus.health.ny.gov/new-york-state-contact-tracing

What if I need isolation documentation for work or school?

- Complete a NYS self-affirmation form located at coronavirus.health.ny.gov/new-york-state-contact-tracing
- If you need assistance accessing or completing this form, dial 2-1-1 during business hours

For treatment options:

- Contact your primary care provider or family doctor
- For help finding a doctor contact: **607-274-4615**

For any additional questions or concerns please contact the Cayuga Health Call Center at **607-319-5708**